

# Si View Pool Party Packages

400 SE Orchard Drive North Bend, WA 98045

## Rental Procedures / FAQ

### **How do I reserve Si View Pool?**

To reserve Si View Pool please complete the **Facility Request Form**, available at <http://www.siviewpark.org/community-center.html>. Weekend/non-business day rentals must be received at least two weeks in advance.

### **Are the damage deposits refundable?**

**Yes!** As long as all rules are followed, no damage occurs and the event ends on time, renter will receive full deposit back within 2-4 weeks in the same form it was originally paid. Only Pool Party Packages are required to pay an additional damage deposit.

### **Is there equipment available for use with my rental?**

**Yes.** Pool rentals can use the small mats, noodles, balls and lifejackets if needed. Tables and chairs are included with your pool party package rental. Rentals typically use our 6ft rectangle tables. If different tables are needed please contact the rental coordinator.

### **Can I have decorations at my event?**

**Yes**, with some restrictions. There is no use of adhesives, push pins or nails of any kind on the floors, walls or doors. Table top and free standing decorations work great! Candle use is regulated by Eastside Fire and Rescue and ONLY floating candles are allowed. Decoration time is included in your rental time.

### **Do I have to clean the facility after my use?**

**No!** With our pool party packages Si View staff will handle cleanup of the tables/chairs. We just ask the renters have all their belongings and their guests out by the end of their rental time.

### **What is the fee of staying past my scheduled rental time?**

If a group goes over their scheduled time then an additional fee will be charged to the renter at double the rental rate. This fee will be deducted from the damage deposit. With most pool parties, rentals are scheduled back to back and staying late is not an option.

### **Can I come in early to start setting up?**

**No.** Your rental time starts at your scheduled time. No early entrance is allowed. Renters starting early will be charged double the rental rate for hours not included in the rental contract. Please note that the pool and room start times differ for pool party packages. Renters will be allowed into the party room 15minutes prior to the kids finishing up swimming. Renters can rent additional time in the party room to allow for more set up at an extra cost if the room is available.

### **What is included in the set up?**

Set up for pool party packages includes tables and chairs only. There is no set up included in pool party packages that include the picnic shelter.

**Do adults have to get in the water with the kids?**

**Possibly.** We require all children under 6 years old to be with an adult in the water at a ratio of 1 adult to 3 children. Please note adults are counted as your number of swimmers in the pool.

**Are lifeguards included in my rental?**

**Of course!** For rentals up to 25 swimmers, two lifeguards will be on deck during the party and can assist you with questions before the party begins. Rentals 26-60 swimmers will have additional lifeguards on site.

**Can I switch to the larger party size?**

**Most likely!** If your rental is going to exceed the 25 swimmer max please notify the rental coordinator a minimum of 2 weeks before your rental date to switch to the larger rental size and pay the additional fees. Any group needing to switch to the larger party size with less than a 2 week notice is not guaranteed.

**Are there restrictions on where kids can swim in the pool?**

**Possibly.** For our patron's safety, kids must pass a swim test in order to use the deep end of the pool. The lifeguards will conduct these tests at the beginning of the rental.

**What happens if I need to cancel?**

Pool party cancellations or date request changes made with more than a two week notice will result in a non-refundable cancellations fee of twenty-five dollars (\$25.00). Pool party rental cancellations or requested date changes made with less than two (2) week notice will not be allowed or refunded.

**Pool Closure?**

Patron safety is the number one priority of the staff at Si View Metropolitan Park District. Pool rentals may be cancelled/postponed at a late notice if there is an unsafe situation at the pool. This may include adverse weather condition, contamination or mechanical issues. Si View staff will contact renters as soon as possible if an issue arises and will do everything they can to not postpone/cancel an event.

**More questions?**

Please contact us at (425) 831-1900 or [info@siviewpark.org](mailto:info@siviewpark.org)